

# Afterschool Alliance COVID-19 Tracking Program Provider Survey – Wave 2 Results

Data are based on an online survey of 1,047 program providers representing more than 7,600 program sites, conducted by Edge Research July 20-August 31, 2020.

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## SURVEY<sup>1</sup>

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### Screening Questions

**Which best describes your program? Please select one.**

Afterschool program	51%
Summer program	5%
Year-round program	38%
Other (please specify)	5%

*Number of respondents: 1,047*

**Is it typical for your program to be open or closed at this time of year?**

Typically open	76%
Typically closed	22%
Not applicable	2%

*Number of respondents: 1,047*

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<sup>1</sup> Totals within questions may be different due to rounding.



## Current status of summer programs

To what extent is the program you work in open or closed this summer in regards to serving students, due to the COVID-19 pandemic? Please select all that apply.

We are completely closed; no in-person or virtual services being offered	5%
We are physically closed, but offering virtual programming for students and families	34%
We are physically closed, but delivering or offering new services for students and families, i.e. meals, activity packets, check in calls	24%
We are physically open in at least some capacity (even if not all sites are open)	49%
Other (please specify)	9%
Not applicable	1%

*Number of respondents: 510*

**IF OPEN: Is there or was there a waitlist for your summer program?**

Yes	40%
No	53%
Unsure	4%
Not applicable	2%

*Number of respondents: 248*

Please enter your best estimate for the number of students served by your program for each scenario.

*Total number of children served last summer (2019):*

0	4%
1-25	8%
26-50	14%
51-100	18%
101-150	14%
151-200	8%
201+	34%
Mean (excluding 0):	580 students

*Number of respondents: 508*

*Total number of children that your program served and/or anticipate serving this summer:*

0	6%
1-25	17%
26-50	20%
51-100	26%
101-150	6%
151-200	5%
201+	19%
Mean (excluding 0):	290 students

*Number of respondents: 508*

*Total number of students estimated **in-person** this summer:*

0	40%
1-25	17%
26-50	14%
51-100	14%
101-150	3%
151-200	4%
201+	8%
Mean (excluding 0):	135 students

*Number of respondents: 508*

*Total number of students estimated **virtually** this summer:*

0	43%
1-25	15%
26-50	13%
51-100	11%
101-150	4%
151-200	3%
201+	11%
Mean (excluding 0):	289 students

*Number of respondents: 508*

**Has your summer program made a change in staffing because of COVID-19? Select all that apply.**

Yes, layoffs	15%
Yes, furloughs or suspended work	20%
Yes, reduced hours of staff	31%
Yes, hiring of fewer staff for this summer	44%
Yes, hiring of more staff for this summer	10%
Yes, increased hours of staff to provide services for children of essential workers	7%
No, but anticipate layoffs or furloughs	4%
No change	19%
Not applicable	4%

*Number of respondents: 510*

**IF YES LAYOFFS OR FURLOUGHS: At this point in time, what percentage of your summer program staff has been laid off or furloughed? Your best estimate is fine.**

25% or less	23%
26-49%	23%
50-75%	16%
More than 75%	34%
Not sure	5%

*Number of respondents: 141*

**How are you and/or staff in your program being financially supported? Please select all that apply.**

Being paid full salaries	63%
Being paid partial salaries	8%
Being paid hourly	43%
Being provided with paid leave	12%
Being allowed to use all accrued leave	16%
Full or partial benefits being covered by program	19%
Staff relying on unemployment insurance	15%
Staff are not being financially supported by the program at this time	7%
Other	6%
Not sure/Not applicable	5%

*Number of respondents: 510*

**How many staff did your program employ during the summer of 2019:**

*Full time:*

0	13%
1-10	63%
11-25	13%
26-50	6%
51-100	4%
101+	1%
Mean (excluding 0):	16 full-time staff

*Number of respondents: 508*

*Part time:*

0	19%
1-10	48%
11-25	18%
26-50	7%
51-100	4%
101+	4%
Mean (excluding 0):	23 part-time staff

*Number of respondents: 508*

**How many staff is your programming employing this summer:***Full time:*

0	13%
1-10	69%
11-25	11%
26-50	5%
51-100	2%
101+	0%
Mean (excluding 0):	11 full-time staff

*Number of respondents: 508*

*Part time:*

0	24%
1-10	52%
11-25	14%
26-50	6%
51-100	2%
101+	2%
Mean (excluding 0):	14 part-time staff

*Number of respondents: 508*

**What was the cost-per-child per week in your summer program during the summer of 2019? Your best estimate is fine. “Cost-per-child” refers to the cost to the program for each participating student per week. This cost is not necessarily the same as the fee charged per child to parents.**

\$0	4%
\$1-\$25	4%
\$26-\$50	5%
\$51-\$100	10%
\$101-200	17%
More than \$200	10%
Mean (excluding \$0):	\$201

*Number of respondents: 510*

**What is the cost-per-child per week for in-person services in your summer program this year? Your best estimate is fine. “Cost-per-child” refers to the cost to the program for each participating student per week. This cost is not necessarily the same as the fee charged per child to parents.**

\$0	8%
\$1-\$25	4%
\$26-\$50	5%
\$51-\$100	6%
\$101-200	15%
More than \$200	10%
Mean (excluding \$0):	\$217

*Number of respondents: 510*

## Supports and resources important to summer programs

At this point in time, how important is funding sources or money to your program?

Extremely or very important overall	<b>84%</b>
Extremely important	55%
Very important	29%
Somewhat important	10%
Not too or at all important overall	<b>3%</b>
Not too important	2%
Not at all important	1%
Not sure	3%

Number of respondents: 510

At this point in time, how important is guidance on how to work with school districts and/or local schools regarding schedules and programming in the fall?

Extremely or very important overall	<b>75%</b>
Extremely important	43%
Very important	33%
Somewhat important	14%
Not too or at all important overall	<b>7%</b>
Not too important	6%
Not at all important	1%
Not sure	3%

Number of respondents: 510



**At this point in time, how important is better guidance and more information to help plan for the future to your program?**

Extremely or very important overall	<b>75%</b>
Extremely important	41%
Very important	34%
Somewhat important	18%
Not too or at all important overall	<b>4%</b>
Not too important	4%
Not at all important	1%
Not sure	3%

*Number of respondents: 510*

**At this point in time, how important is better guidance and resources to protect the health and safety of staff and students to your program?**

Extremely or very important overall	<b>73%</b>
Extremely important	39%
Very important	34%
Somewhat important	19%
Not too or at all important overall	<b>5%</b>
Not too important	4%
Not at all important	1%
Not sure	4%

*Number of respondents: 510*

**At this point in time, how important is more online resources or more student access to technology (including broadband) to your program?**

Extremely or very important overall	<b>70%</b>
Extremely important	41%
Very important	30%
Somewhat important	17%
Not too or at all important overall	<b>9%</b>
Not too important	7%
Not at all important	2%
Not sure	4%

*Number of respondents: 510*

**At this point in time, how important is finding and paying for protective equipment and cleaning supplies to your program?**

Extremely or very important overall	<b>68%</b>
Extremely important	36%
Very important	33%
Somewhat important	19%
Not too or at all important overall	<b>8%</b>
Not too important	6%
Not at all important	2%
Not sure	5%

*Number of respondents: 510*

## Concerns of summer and afterschool program providers

**At this point in time, how concerned are you about your students' mental and emotional health?**

Extremely or very concerned overall	<b>89%</b>
Extremely concerned	57%
Very concerned	31%
Somewhat concerned	10%
Not too or at all concerned overall	<b>2%</b>
Not too concerned	1%
Not at all concerned	0%
Not sure	0%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about your students missing opportunities for social connections with peers and caring adults?**

Extremely or very concerned overall	<b>86%</b>
Extremely concerned	57%
Very concerned	29%
Somewhat concerned	12%
Not too or at all concerned overall	<b>2%</b>
Not too concerned	2%
Not at all concerned	0%
Not sure	0%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about your students experiencing learning loss?**

Extremely or very concerned overall	<b>85%</b>
Extremely concerned	56%
Very concerned	29%
Somewhat concerned	13%
Not too or at all concerned overall	<b>2%</b>
Not too concerned	2%
Not at all concerned	0%
Not sure	0%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about losing touch with students in need?**

Extremely or very concerned overall	<b>79%</b>
Extremely concerned	45%
Very concerned	34%
Somewhat concerned	15%
Not too or at all concerned overall	<b>5%</b>
Not too concerned	4%
Not at all concerned	1%
Not sure	0%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about your students lacking a safe, structured environment?**

Extremely or very concerned overall	<b>77%</b>
Extremely concerned	42%
Very concerned	35%
Somewhat concerned	17%

Not too or at all concerned overall	<b>6%</b>
Not too concerned	4%
Not at all concerned	2%
Not sure	0%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about meeting the needs of families who will need afterschool programs for longer periods of time due to schools' mix of virtual and in person teaching?**

Extremely or very concerned overall	<b>75%</b>
Extremely concerned	41%
Very concerned	34%
Somewhat concerned	16%
Not too or at all concerned overall	<b>7%</b>
Not too concerned	5%
Not at all concerned	1%
Not sure	2%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about long-term funding and the program's future?**

Extremely or very concerned overall	<b>70%</b>
Extremely concerned	43%
Very concerned	27%
Somewhat concerned	19%
Not too or at all concerned overall	<b>9%</b>
Not too concerned	7%
Not at all concerned	3%
Not sure	1%

*Number of respondents: 1,047*

**At this point in time, how concerned are you that there are children in your community who need summer programming, and are not able to access it?**

Extremely or very concerned overall	<b>69%</b>
Extremely concerned	35%
Very concerned	33%
Somewhat concerned	19%
Not too or at all concerned overall	<b>7%</b>
Not too concerned	5%
Not at all concerned	2%
Not sure	5%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about your students experiencing food insecurity?**

Extremely or very concerned overall	<b>66%</b>
Extremely concerned	34%
Very concerned	32%
Somewhat concerned	21%
Not too or at all concerned overall	<b>12%</b>
Not too concerned	9%
Not at all concerned	3%
Not sure	1%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about maintaining adequate staff through health concerns and new procedures?**

Extremely or very concerned overall	<b>65%</b>
Extremely concerned	35%
Very concerned	29%
Somewhat concerned	21%
Not too or at all concerned overall	<b>13%</b>

Not too concerned	9%
Not at all concerned	3%
Not sure	2%

*Number of respondents: 1,047*

**At this point in time, how concerned are you that new restrictions, such as student/staff ratios, cleaning protocols, and social distancing guidelines, will make it cost prohibitive to offer programming?**

Extremely or very concerned overall	<b>65%</b>
Extremely concerned	35%
Very concerned	30%
Somewhat concerned	21%
Not too or at all concerned overall	<b>12%</b>
Not too concerned	9%
Not at all concerned	3%
Not sure	1%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about loss of funding to the program this year?**

Extremely or very concerned overall	<b>63%</b>
Extremely concerned	39%
Very concerned	24%
Somewhat concerned	17%
Not too or at all concerned overall	<b>16%</b>
Not too concerned	11%
Not at all concerned	5%
Not sure	3%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about the availability of physical space to offer programming while meeting public health procedures?**

Extremely or very concerned overall	<b>61%</b>
Extremely concerned	35%
Very concerned	27%
Somewhat concerned	21%
Not too or at all concerned overall	<b>16%</b>
Not too concerned	11%
Not at all concerned	5%
Not sure	2%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about rushing to reopen before it is safe for students and staff? (Only asked among programs that are closed)**

Extremely or very concerned overall	<b>59%</b>
Extremely concerned	38%
Very concerned	21%
Somewhat concerned	21%
Not too or at all concerned overall	<b>18%</b>
Not too concerned	12%
Not at all concerned	6%
Not sure	2%

*Number of respondents: 799*



**At this point in time, how concerned are you about your students not having access to the technology they need at this time?**

Extremely or very concerned overall	<b>58%</b>
Extremely concerned	27%
Very concerned	31%
Somewhat concerned	26%
Not too or at all concerned overall	<b>16%</b>
Not too concerned	11%
Not at all concerned	5%
Not sure	1%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about the lack of certainty about when your program will re-open? (Only asked among programs that are closed)**

Extremely or very concerned overall	<b>55%</b>
Extremely concerned	28%
Very concerned	27%
Somewhat concerned	22%
Not too or at all concerned overall	<b>19%</b>
Not too concerned	12%
Not at all concerned	7%
Not sure	5%

*Number of respondents: 799*

**At this point in time, how concerned are you about finding staff to hire/staffing shortages?**

Extremely or very concerned overall	<b>54%</b>
Extremely concerned	29%
Very concerned	25%
Somewhat concerned	22%
Not too or at all concerned overall	<b>20%</b>
Not too concerned	14%
Not at all concerned	6%
Not sure	4%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about whether families will come back after the pandemic is over?**

Extremely or very concerned overall	<b>52%</b>
Extremely concerned	27%
Very concerned	25%
Somewhat concerned	25%
Not too or at all concerned overall	<b>22%</b>
Not too concerned	16%
Not at all concerned	6%
Not sure	1%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about having to lay off or furlough staff in the months to come?**

Extremely or very concerned overall	<b>46%</b>
Extremely concerned	26%
Very concerned	21%
Somewhat concerned	25%

Not too or at all concerned overall	<b>21%</b>
Not too concerned	13%
Not at all concerned	8%
Not sure	9%

*Number of respondents: 1,047*

**At this point in time, how concerned are you having to permanently close the program?**

Extremely or very concerned overall	<b>42%</b>
Extremely concerned	25%
Very concerned	17%
Somewhat concerned	22%
Not too or at all concerned overall	<b>32%</b>
Not too concerned	21%
Not at all concerned	12%
Not sure	4%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about being able to re-hire furloughed staff in the months to come?**

Extremely or very concerned overall	<b>35%</b>
Extremely concerned	17%
Very concerned	17%
Somewhat concerned	21%
Not too or at all concerned overall	<b>25%</b>
Not too concerned	16%
Not at all concerned	9%
Not sure	19%

*Number of respondents: 1,047*

**At this point in time, how concerned are you about paying for staff health insurance and other benefits?**

Extremely or very concerned overall	<b>30%</b>
Extremely concerned	18%
Very concerned	13%
Somewhat concerned	19%
Not too or at all concerned overall	<b>28%</b>
Not too concerned	18%
Not at all concerned	11%
Not sure	22%

*Number of respondents: 1,047*

**Which resources would be most helpful to your afterschool program right now?  
Please pick up to 3.**

Virtual programming resources/materials/strategies	48%
Updates on COVID-19 relevant to the afterschool field	39%
Advice on funding streams and securing foundation funds	35%
Advice on how to work with the school district and/or local schools about programming in the fall	32%
Online educational resources to share with families	28%
Online trainings for direct-service staff	24%
Virtual coaching for program leaders and staff	23%
Online trainings for leadership	15%
Opportunities to stay virtually connected to others in the field	13%
Advocacy communication tools to use with decision makers	11%
Other	3%

*Number of respondents: 1,047*

## Supports provided by afterschool and summer programs

Please tell us if your program is currently or has previously conducted any of the following activities in response to the COVID-19 pandemic.

	Currently Providing	Plan on Providing	Stopped Providing
Engaging staff in remote professional development and training	59%	22%	6%
Serving youth remotely/finding alternate ways to stay connected to youth	54%	21%	9%
Serving as a meals site, delivering meals, or distributing other resources to families	47%	11%	8%
Connecting families with community resources (e.g., health or dental clinics, financial planning, mental health services, etc.)	45%	18%	4%
Providing care for children of essential workers	27%	12%	5%

*Number of respondents: 1,047*

## Future oriented questions

**Given what you know about your school district’s re-opening plan, what will be included in your fall programming?**

Serving students in-person	23%
Serving students virtually	27%
Serving students both in-person and virtually	39%
Not sure/To be determined	10%

*Number of respondents: 1,047*

**How concerned are you that your afterschool program will not be able to provide services in the fall—in person or virtual?**

Extremely or very concerned overall	<b>39%</b>
Extremely concerned	22%
Very concerned	17%
Somewhat concerned	28%
Not too or at all concerned overall	<b>30%</b>
Not too concerned	18%
Not at all concerned	12%
Not sure	1%

*Number of respondents: 1,047*

**Is your organization involved in conversations organized by the school district or individual schools about how best to re-open schools in the fall?**

Yes	60%
No	30%
Not sure/Not applicable	10%

*Number of respondents: 1,047*

**Thinking about the future of your program, which comes closest to your view today, even if neither is exactly right?**

*Optimistic/Pessimistic:*

Optimistic overall	<b>47%</b>
Strongly optimistic	17%
Somewhat optimistic	30%
Neutral	35%
Pessimistic overall	<b>18%</b>
Somewhat pessimistic	14%
Strongly pessimistic	4%

*Number of respondents: 1,047*

*Worst is over/Worst is yet to come:*

Worst is over overall	<b>15%</b>
Strongly feel that the worst is over	3%
Somewhat feel that the worst is over	12%
Neutral	55%
Pessimistic overall	<b>30%</b>
Somewhat feel that the worst is yet to come	22%
Strongly feel that the worst is yet to come	8%

*Number of respondents: 1,047*

# Respondent Profile

**How would you describe the setting(s) for your program? Select all that apply.**

Rural	33%
Suburban	27%
Urban	48%

*Number of respondents: 1,047*

**Is your program typically located in a public school?**

Yes	68%
No	32%

*Number of respondents: 1,047*

**Which of the following describes your organization? Please select all that apply.**

Afterschool program run by a public school or school district	32%
Afterschool program run by a community based organization	25%
Afterschool program run by another non-profit not listed	13%
Boys & Girls Club	6%
Afterschool program run by a private organization	6%
Afterschool program run by a city or town (including Parks and Recreation Department)	6%
Afterschool program run by a child care center	6%
YMCA	5%
Afterschool program run by a charter school	3%
Afterschool program run by a faith-based organization	2%
Afterschool program run by a college or university	2%
Afterschool program run by a library	1%
Afterschool program run by a museum or science center	1%



Afterschool program run by a private school	1%
CampFire program	1%
4-H	1%
After-School All-Stars	1%
YWCA	1%
Girls Inc.	0%
Other	8%

*Number of respondents: 1,047*

**What grade level are the students you typically serve? Select all that apply.**

Pre-K students	23%
Elementary school students	84%
Middle school students	56%
High school students	34%

*Number of respondents: 1,047*

**What is your best estimate for your program's overall student population and the racial/ethnic backgrounds of the students you typically serve?**

	<b>Mean</b>
Asian	4%
Black or African American	29%
Hispanic or Latinx	22%
Native American	2%
Native Hawaiian or other Pacific Islander	3%
White	37%

*Number of respondents: 915*

**What percentage of the students served qualify for the free or reduced price lunch program?**

25% or less	8%
26-49%	9%
50-75%	20%
More than 75%	54%
Not sure	9%

*Number of respondents: 1,047*

**What are your program's primary funding sources? Please check all that apply.**

21 <sup>st</sup> Century Community Learning Centers grant (21 <sup>st</sup> CCLC)	49%
Parent fees	30%
Private donations/fundraisers	25%
Foundation/philanthropic grant	24%
State government funds (not 21 <sup>st</sup> CCLC)	20%
Local government funds	18%
Corporations/businesses	11%
Other federal government programmatic funds (not 21 <sup>st</sup> CCLC or CCDF)	11%
Child Care and Development Fund (CCDF)	5%
Loans	2%
Savings	2%
Other	6%
Not sure	3%

*Number of respondents: 1,047*